



SOLUTIONS

PROJECT MANAGEMENT

Embassy Graphics provides project management support specifically designed to suit your needs. Working together, our dedicated people, superior processes and powerful tracking software provides ensure any project – from simple to multifaceted – reflects our commitment to quality, on-time delivery and value.

SERVICES

- **Customer Service Representatives**
- **Project Managers**
- **Facilities Management Coordinators**
- **POD Captains**
- **Electronic Job Tracking and Workflow Solutions**

FEATURES, ADVANTAGES AND BENEFITS

■ **Our People**

All the advanced technology in the world can't replace knowledgeable people. The members of our support and project management staff have years of "hands on" production experience, so they know exactly how to get the job done to your complete satisfaction. What's more, they are committed to developing strong relationships with the customers they serve, making them a valuable resource for your company.

■ **POD Production Teams**

As an Embassy Graphics client, you are assigned a dedicated, specialized work team based on the type of product or service you require. Each team includes a customer service representative, a captain, and imaging operators who work together to ensure your satisfaction. The team approach allows us to become very familiar with your requirements and to eventually act as an extension of your operations.

■ **E-Solutions:**

We are continuously looking at ways to maximize efficiency using the Internet and information technology. In addition to our established digital content management and internal job management – or e-doc – solutions, Embassy Graphics has been selected as a beta site for two complimentary tools from Hewlett-Packard and Printcafe. The combination of all these solutions will transform us into a digital smart factory and allow our customers to manage the manufacturing process from beginning to end on their desktop. Implementation is expected to be phased in beginning Q4 2002.*

** Based on current information.*

