



# SOLUTIONS

## TECHNICAL SUPPORT

Embassy Graphics provides workflow-related technical support services using internal and external expertise. Our highly trained technical support team of application specialists and programmers is adept at implementation, training and troubleshooting of any software-related issues.

### SERVICES

- **Color Management**
- **Desktop Hardware and Software**
- **Digital Communications**
- **Database Publishing**
- **Digital Content Management**
- **Information Technology/  
e-Solutions**
- **Computer to Plate/CIP4**

### FEATURES, ADVANTAGES AND BENEFITS

#### ■ **On-Line or On-Site**

While most technical issues can be resolved conveniently and quickly over the phone, our technical support staff makes "house calls" for any required services such as initial set up of computers, peripherals, and software.

#### ■ **Industry Knowledgeable Technical Support**

Our in-house support team understands not only the technical aspects of software, but also the practical real-world challenges you face on a daily basis. They appreciate what you do and can provide advice and solutions that work in a language you understand.

#### ■ **Hewlett-Packard (HP Indigo) Strategic Alliance**

As information technology (IT) becomes more complex, it requires even more extensive and focused resources. To meet this demand, we have become platinum partners with Hewlett Packard. Targeting Fortune 500 enterprise accounts, we work as a unified team during the sales and implementation process to develop customized e-solutions. Our direct access to executive level decision-makers at Hewlett Packard ensures projects benefit from key executive stewardship.

